



Shoring Up Compliance in a Post-COVID World

HOME HEALTH

Date and Times

Tuesday, April 11, 2023

Sign-In: 8:30–9:00 am

Conference: 9:00 am–4:45 pm

Lunch: 12:15–1:30 pm

Location

**REALTORS® of South Central
Kansas Conference Center**

170 W. Dewey

Wichita, KS 67202

Registration Fees

KHCHA Members – \$130/day

Non-Members – \$260/day

Target Audience

Administrators, Home Health
Directors, Directors of Clinical
Services, Clinical Managers, QAPI
Managers, Compliance Directors,
Therapy Managers, Case
Managers, Billing Specialists,
Clinical Preceptors, Social
Workers, Speech-Language
Pathologists, Occupational
Therapists, Physical Therapists,
Registered Nurses

Program Abstract

COVID-19 is here to stay, but its Federal Waiver Flexibilities are not. When the flexibilities expire in May, your agency will be expected to follow all Federal guidelines once again. Join us this spring and learn strategies to operationalize both changed and familiar home health regulations to ensure compliance.

Program Outline

- ⇒ **DENIALS** – Identify the Medicare Administrative Contractor’s most recently published list of top denial reasons, the CMS Benefit Policies tied to these reasons and give examples of operational best practices to ensure compliance to decrease risk of denial of payment to agency.
- ⇒ **VBP** – Identify measures used in value-based purchasing program performance scoring and illustrate how agencies can operationalize best practices to increase patient outcomes while increasing efficiencies.
- ⇒ **COVID WAIVER FLEXIBILITIES** – Review practices altered due to COVID Waiver flexibilities and identify which flexibilities became updated law versus which will revert to prior regulation.
- ⇒ **TPE** – Present areas of focus for current home health TPE ADR requests as well as how to operationalize best practices to avoid scrutiny and/or respond to TPE requests.

CNE Credit

Kansas Home Care & Hospice Association is approved as a provider of CNE by the Kansas State Board of Nursing. This course offering is approved for **7.2** contact hours applicable for APRN, RN, or LPN relicensure. Kansas State Board of Nursing provider number: LT0287-0314.



Shoring Up Compliance in a Post-COVID World

HOSPICE

Date and Times

Wednesday, April 12, 2023

Sign-In: 8:30–9:00 am

Conference: 9:00 am–4:45 pm

Lunch: 12:15 –1:30 pm

Location

REALTORS® of South Central

Kansas Conference Center

170 W. Dewey

Wichita, KS 67202

Registration Fees

KHCHA Members – \$130/day

Non-Members – \$260/day

Target Audience

Administrators, Hospice
Directors, Social Workers,
Speech-Language Pathologists,
Occupational Therapists,
Physical Therapists, Registered
Nurses, Clinical Managers,
QAPI Managers, Compliance
Directors, Managers, Billing
Specialists

Program Abstract

COVID-19 is here to stay, but its Federal Waiver Flexibilities are not. When the flexibilities expire in May, your agency will be expected to follow all Federal guidelines once again. Join us this spring and learn strategies to operationalize both changed and familiar hospice regulations to ensure compliance.

Program Outline

- ⇒ **DENIALS** – Identify the Medicare Administrative Contractor’s most recently published list of top denial reasons, the CMS Benefit Policies tied to these reasons and give examples of operational best practices to ensure compliance to decrease risk of denial of payment to agency.
- ⇒ **UPDATED HOSPICE SURVEYOR MANUAL** – Identify changes to the hospice surveyor manual and describe how agency best practices can lead to successful compliance operations.
- ⇒ **COVID WAIVER FLEXIBILITIES** – Review practices altered due to COVID Waiver flexibilities and identify which flexibilities became updated law versus which will revert to prior regulation.
- ⇒ **HOSPICE CONCURRENT CARE COVERAGE** – Review traditional Medicare vs ACO Concurrent Care Benefit coverage and operational best practices to ensure the hospice patient’s dignity at end of life.

CNE Credit

Kansas Home Care & Hospice Association is approved as a provider of CNE by the Kansas State Board of Nursing. This course offering is approved for **7.2** contact hours applicable for APRN, RN, or LPN relicensure. Kansas State Board of Nursing provider number: LT0287-0314.

Materials

Handouts will be made available online prior to the conference. **Participants will be encouraged to print and bring a copy of the handouts with them to the conference.**

Lodging

The **Fairfield Inn & Suites Wichita Downtown** has reserved a block of rooms at the special KHCHA rate of **\$119 per night** (single and double, tax not included). The room block will be held through **March 27, 2023**. Reservations may be made [HERE](#) or by calling the hotel directly at 316-201-1400 and asking for the Kansas Home Care & Hospice Association group rate. Reservations made after the cut-off date will be accepted on a space or rate available basis. Please note 48-hour cancellation requirement.

Speakers

Jennifer Osburn, RN, HCS-D, COS-C, Senior Clinical Consultant, SimiTree

Jennifer Osburn, RN, HCS-D, COS-C, is a well-versed, nationally known home health educator. Having a diverse background that includes extensive field staff, administration, and home health software implementation experience allows a unique connection with home health professionals.



Jennifer's 29 years of home health experience and ability to engage her audience has led to numerous speaking engagements across the nation. She has presented for The National Association of Home Care and Hospice, numerous state home health associations, and has trained home health surveyors for The Joint Commission, CHAP, and the Commonwealth of Puerto Rico.

Jennifer is currently studying for the advancement of her nursing degree and holds specialist certifications for Home Health Diagnosis Coding and OASIS.

Maureen Kelleher, RN, MHA, CHPCA Senior Manager, Operations Consulting, SimiTree

Maureen Kelleher, RN, MHA, CHPCA joined SimiTree Healthcare Consulting in 2020. She has over 24 years of experience in healthcare, with over 19 years focused on Hospice & Palliative Care. Her background includes family practice administrator, hospice nursing, palliative care, multiple hospice executive directorships throughout the United States, and hospice consulting.



Maureen has served four years on the Regulatory Committee from January 2015-December 2019 and was a member of the Ethics Advisory Council in 2020 with the National Hospice & Palliative Care Organization.

During her career, Maureen has supported and advanced Hospice programs, aligning clinical and operational teams with governing bodies to improve quality, grow patient census, achieve zero deficiency surveys, and increase revenue while decreasing expenses. She also has experience in improving efficiencies in budgeting, billing, coding, and HQRPs reporting. Maureen further promoted organizational success by creating strategies and tools for improved compliance and monitoring of Hospice clinical teams, developing QAPI programs, writing HIPAA and OSHA policy, as well as regional specific infection control plans. She has assisted in start-up Palliative Care programs, as well as educating providers and programs regarding Part B billing and coding.

Maureen's passion is centered on assisting healthcare organizations to provide patient-centered, high-quality, end of life care while effectively navigating ever changing governmental regulations, financial opportunities, and business of hospice and palliative care.

Questions?

Contact Kristen Ada,
KHCHA Director of Programs &
Member Services
913-669-5076 or
kada@kshomecare.org

Brought to you by...

Kansas Home Care & Hospice Association

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785-478-3640

www.kshomecare.org



Registration Information

Registrations should be made online... [click here](#) to register.

Fees:

KHCHA Members – \$130 / person / day *

Non-Members – \$260 / person / day *

* If the same individual registers for both days, they will receive a **\$20 discount.**

The registration fee includes breaks and [online access to handouts](#). Lunch will not be served. Attendees may go off-site to one of the many nearby restaurants.

Registration Deadline: Tuesday, April 4, 2023. A confirmation e-mail will be sent upon receipt of registration.

Cancellations: Refunds, less a \$25 processing fee, are available for cancellations received by April 4. No refunds will be given for cancellations received after April 4. No-shows will be held responsible for payment.

KHCHA greatly appreciates the time and effort on the part of our speakers/vendors in providing information for our attendees. The Kansas Home Care & Hospice Association feels an obligation to present the widest possible viewpoints represented in the home care and hospice arena. However, the participation of any speaker/vendor/product in our presentations does not constitute an endorsement by this association. As always, you are strongly advised to seek further counsel and exercise diligence in making any decisions that affect your business or the quality of services you provide. Regarding use of the conference center, this function is not endorsed and is not co-sponsored by the REALTORS® of South Central Kansas.