

Kansas Home Care & Hospice Association
2018 ANNUAL CONFERENCE



INFORM
Inspire
INVIGORATE



September 18-20, 2018
Marriott Hotel
Wichita, Kansas

WORKSHOPS

YOU'RE INVITED!

The Kansas Home Care & Hospice Association invites you to our 2018 Annual Conference at the Marriott Hotel in Wichita, Kansas – a great location for 2½ days of education, networking, and fun!

HOTEL INFORMATION:

The Wichita Marriott, 9100 Corporate Hills Drive, Wichita, Kansas, has reserved a block of rooms at the special KHCHA rate of **\$115 per night** (single and double, tax not included). The room block will be held until **August 28, 2018**, so be sure to make your reservations by that date. For online reservations, click [here](#), then simply verify the date of arrival and departure and click on “Check Availability” to start the reservation process. Reservations can also be made by calling the hotel directly at (316) 651-0333. Remember to mention the Kansas Home Care & Hospice Association Annual Conference when reserving your room(s) by phone.

WORKSHOP TRACKS:

- M - Management
- C - Clinical
- H - Hospice

Tuesday, September 18, 2018

Pre-Conference – 1:00 - 4:00 p.m., 3.2 CNE contact hours

Starting with Why: The Future of the Homecare Workforce

In healthcare at home, whether it is a C-suite executive searching for a partner for a large system, an adult child searching for assistance with a frail parent, a MCO needing ongoing support with their insurers, or a navigator at a hospital, in order to stand out and to be one of the agencies selected, you first must have a reason to be in business that will inspire. That is your why. Learn how your why is vitally important in today's increasingly competitive workforce. Leave this pre-conference charged with talent strategies and new perspectives on activating your why. (Level: Intermediate)

Merrily Orsini, MSSW, President & CEO, corecubed, Louisville, KY; Wanda Coley, BA, MBA, President & COO, Well Care Health, LLC, Wilmington, NC; and Adrian Killebrew, BA, MBA, DM, Business Development Executive, Axxess, Dallas, TX



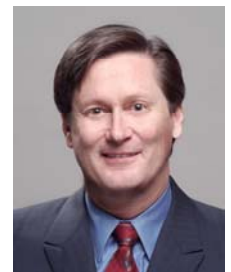
Wednesday, September 19, 2018

Opening Keynote – 8:30 - 10:45 a.m., 2.4 CNE contact hours

Home Care and Hospice 2018: An Update from Washington

While Congress may be busy with reelection efforts, the business of government continues with health care continuing to be in the spotlight. Opioid abuse crisis relief, regulatory burden reforms, and ongoing efforts to repeal Obamacare are on center stage. Still, Washington is increasingly in a regulatory state and the Centers for Medicare and Medicaid Services (CMS) promise to make 2018 a memorable year with everything from potential payment model reforms in Medicare to Medicaid electronic visit verification requirements to intensified claim oversight to health system innovations. Home care and hospice are definitely on the CMS radar. This program will take you for a Washington tour!

(Level: General) **William A. Dombi, President, National Association for Home Care & Hospice, Washington, DC**



Luncheon (L1) – 12:00 - 1:30 p.m., 1.0 CNE contact hour

Courageous Leadership: Living a Life of Influence



On November 23, 2013, Dan Meers came within inches of losing his life while practicing a bungee jump and zip line stunt at Arrowhead Stadium... home of the Kansas City Chiefs. What Dan anticipated being the thrill of a lifetime ended up being the spill of a lifetime. The stunt went terribly wrong and Dan plummeted 75 feet before crashing into the stadium seats. Miraculously Dan survived. He spent 9 days in the hospital and got some really big scars. Dan smiles when he says, “Scars are just Tattoos that come with a Cool Story”. During this powerful presentation

Dan shares his incredible story and the important lessons that he learned during his long road to recovery about leadership and about life. (Level: General) **Dan Meers, Mascot, Motivational Speaker, Author and Family Man, Character that Counts, Kansas City, MO**

WORKSHOPS (WEDNESDAY CONT.)

M1 – 2:30 - 4:30 p.m., 2.2 CNE contact hours

Bridging the Gap Between Personnel and Technology

The successful adoption of technology can help an organization achieve its goals of fostering a caring community and it can be an effective tool in personnel recruitment and retention. But, for technology to work for your organization it must be embraced by personnel, both administrative and clinical, and successfully implemented. Often, there are perceived technology gaps that lead to inefficient cost management, poor personnel satisfaction, poor patient satisfaction, and inefficient care delivery. Often, these perceived gaps can be overcome by conducting a thorough assessment of available technologies and the use of such within an organization's work flow and identifying whether true functionality gaps exist or if there are educational gaps within the organization's users that need to be addressed. (Level: Intermediate) **Raymond Belles, Jr., Managing Consultant, BKD, Springfield, MO**



C1 – 1:45 - 4:30 p.m., 3.0 CNE contact hours

Wound Care 201: Beyond the Basics – Management of the Client with a Chronic Wound

This workshop is designed for the Home Health/Hospice nurse who already has a basic understanding of the phases of wound healing and common chronic wounds. Building on that knowledge, we will discuss the difference between inflammation and infection; and we will explore evidence-based/best practice strategies for providing holistic, patient-centered wound care. A case-based approach will be used to help the participant apply the concepts in the real-world setting. (Level: Intermediate) **Becky Rhone, APRN, Wound Care Nurse Practitioner, Wilson Medical Center, Neodesha, KS**

H1 – 1:45 - 4:30 p.m., 3.0 CNE contact hours

The Challenges of Regulations and Conversations Surrounding Hospice



Hospice services continue to evolve presenting agencies with a variety of challenges. One major pitfall is failure to adhere to Medicare standards and regulations, which can result in additional medical reviews, documentation requests and claim denials. This session will provide an overview of hot topics in Hospice such as: Targeted Probe and Educate, PEPPER Reports, FY2019 Final Rule. Details on how to alleviate technical deficiencies and ensure that your documentation will pass a medical review will be given. There also has been a national push for advanced care planning and talking about death sooner rather than later. The conclusion of this presentation will provide guidance on how you can initiate these difficult conversations in the right way, at the right time and how you can educate others. (Level: Intermediate)

Melissa Abbott, RN, MSN, MHA, COS-C, Clinical Home Health & Lead Hospice Consultant, 5 Star Consultants, Camdenton, MO

KHCHA DISTRICT GET-TOGETHER:

Arrive early on Wednesday morning to network with other member agencies in your KHCHA district. Areas will be designated for each district to meet from 7:30 to 8:30 a.m.

BUSINESS MEETING:

The KHCHA Annual Business Meeting will be held at the start of Wednesday's luncheon. This brief meeting will allow for necessary association business to be conducted.

WEDNESDAY EVENING SOCIAL:

Take a break and enjoy the company of your peers and others involved in home care and hospice. From 4:30 to 6:00 pm on Wednesday evening, join us for local flavors, beverages, and perhaps even some invigorating fun! The rest of your evening will be free for you to relax or explore Wichita.

WORKSHOP TRACKS:

- M - Management
- C - Clinical
- H - Hospice

WORKSHOPS (CONT.)

EXHIBITORS:

Exhibitors will be present Wednesday and Thursday of the Annual Conference. Extended breaks between workshops will allow you time to visit each exhibitor to learn about the various home care and hospice products and services they have to offer. New this year, the extended afternoon break on Wednesday will be designated for executive/exhibitor networking, while clinicians can head back to the classroom for additional CEs.

DOOR PRIZE GIVEAWAY:

**Thursday, September 20
Noon—12:15 p.m.**

To conclude our exhibitor activities, door prizes from supporting vendors will be announced at this time. Since you must be present to win, you won't want to miss this event!

2018 KHCHA AWARDS & RECOGNITION:

During Thursday's Luncheon, KHCHA will present its 2018 Awards & Recognition. During this event, we come together as a true home care community... all disciplines together celebrating the distinguished performance and service of some of its special people.

Thursday, September 20, 2018

M2 – 8:30 - 10:45 a.m., 2.4 CNE contact hours

Is Your QAPI Program on Track?

The requirement for an active, integrated Quality Assessment Performance Improvement (QAPI) program is part of the 2018 Conditions of Participation – do your QAPI activities meet the Standards required? Take a closer look at your program: What are you doing? Is it working? Where are your “pain points” where things break down or go off the rails? How do you document and track your progress? Does it meet the new Standards? This session will help you evaluate your current QAPI program, identify any problems and fine tune it to meet the CoPs. (Level: Intermediate) **Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Senior Consultant, Selman-Holman & Associates LLC, Denton, TX**

C2 – 8:30 - 10:45 a.m., 2.4 CNE contact hours

How to Face Face-to-Face Head On



The face-to-face encounter documentation has been a challenge for the home health industry, especially since the Medicare contractors have reported that preliminary results for the Probe and Educate Review were not favorable. We still have much to learn when it comes to achieving better results. If you have already received your second round of five ADRs, join this presentation to learn how to make improvements going forward. Join PPS Plus's Education Director, Jennifer Warfield, as she explains and defines required documentation, how to receive cooperation from providers, and how to respond to the ADRs for FTF

documentation. (Level: General) **Jennifer Warfield, BSN, HCS-D, COS-C, ICD-10 Trainer, Director of Education Services, PPS Plus, Biloxi, MS**

H2 – 8:30 - 10:45 a.m., 2.4 CNE contact hours

Pain Control in Palliative Care

In this workshop, we will review pain in the palliative setting and the things that impact pain tolerance. A general overview of opioids and dosing will be followed by a detailed presentation of The Beers Criteria for potentially inappropriate medication use in older adults. (Level: Intermediate to Advanced) **Michael F. Dandurand, PharmD, BCGP, FACA, President, Dandurand Companies, Wichita, KS**

Luncheon (L2) – 12:00 - 1:30 p.m., 1.0 CNE contact hour

Collaborating with Multiple Generations in the Workplace

In today's workforce, multiple generations working together is the rule, not the exception. But how does one manage and motivate multi-generations in the workplace? And what are the “best practices” for successfully collaborating with multi-generations in the workforce? Kristina Dietrick, President of HR Partners, and a certified Gen-X'er, will provide answers and solutions in her enlightening, educational and fun-filled training session. (Level: General) **Kristina Dietrick, SHRM – CP and PHR, President, HR Partners, Topeka, KS**



WORKSHOPS (THURSDAY CONT.)

M3 – 1:45 - 4:00 p.m., 2.4 CNE contact hours

Tips and Strategies for New HH CoP Compliance

The new home health CoPs started in January, however, many agencies are having a hard time understanding and implementing the standards. In addition, many agencies have been surveyed to the new CoPs and have had mixed reviews—some with very few deficiencies, most with several standard deficiencies, and a few with Condition level deficiencies. This session will assist you in understanding the difficult CoPs and show you what can be implemented in order to be less vulnerable to deficiencies. Deficiencies seen to date will be reviewed along with plans of correction to prevent deficiencies in the future. (Level: Intermediate) **Sharon M. Litwin, RN, BSHS, MHA, HCS-D, Senior Managing Partner, 5 Star Consultants, Camdenton, MO**



C3 – 1:45 - 4:00 p.m., 2.4 CNE contact hours

Home Health Care of the COPD Patient

This workshop will provide an overview of respiratory physiology, treatments, and assessment of the chronic obstructive pulmonary disease (COPD) patient. You will understand how to predict exacerbation and prevent readmissions. (Level: Intermediate) **Debbie Schuessler, Director of Clinical Services, Via Christi Home Medical, Wichita, KS**

H3 – 1:45 - 4:00 p.m., 2.4 CNE contact hours

What Home Care and Hospice Providers Should Know About Guardianships and Advance Directives

It is important for health care providers to have a general understanding of legal procedures and estate planning documents that repose authority with respect to health care or financial management in another person or party. In this workshop, we will take a closer look at guardianships and conservatorships, financial powers of attorney, health care powers of attorney, living wills and do not resuscitate directives (DNRs), collectively referred to as advance directives. Of central focus will be how health care providers should act if any such health care authority being exercised by a third party conflicts with the individual's own direction. (Level: General) **Tim O'Sullivan, JD, Partner, Foulston Siefkin, LLP, Wichita, KS**

CONTINUING EDUCATION:

Kansas Home Care & Hospice Association is approved as a provider of CNE by the Kansas State Board of Nursing. Course offerings are approved for contact hours applicable for APRN, RN, or LPN relicensure. Kansas State Board of Nursing provider number: LT0287-0314. Other disciplines will need to apply independently – a certificate of attendance will be provided.

HANDOUTS:

Handouts will be made available online prior to the conference. Each attendee will be responsible for printing and bringing their own handouts to each workshop.

SPECIAL NEEDS/ QUESTIONS:

If you have special needs or questions regarding workshops, scheduling, accommodations, meals, etc., please contact the KHCHA office at 785/478-3640 or e-mail us at khca@kshomecare.org.

2018 PARTICIPATING VENDORS

5 Star Consultants

Amerigroup

Axxess

BKD CPAs & Advisors

Blue Cross Blue Shield of Kansas

Clock Medical Supply

Coram

HealthBack Home Health

Homestyle Direct

Infusion, LLC

KCI (Acelity)

Kinnsner

Pharmacare Health Specialists

PPS Plus Software

Selman-Holman & Associates

Via Christi Home Medical

AND MORE TO COME!

HOME HEALTH AIDE CONCURRENT CONFERENCE

THANK YOU!

We would like to extend a very special thanks to our **2018 KHCHA Annual Conference Committee.**

Michelle Morales, Chair
Serenity Home Health, LLC
Wichita, KS

Ashley Boles
Greenwood County Hospital
Home Health
Eureka, KS

Jerrold Bush
Serenity Hospice
Wichita, KS

Dennis Clock
Clock Medical Supply
Winfield, KS

Angela Lee
Larksfield Place
Wichita, KS

Terri Wahle
Homecare & Hospice, Inc.
Manhattan, KS

Carol Whitehair
Home Health & Hospice of
Dickinson County
Abilene, KS

Thursday, September 20, 2018

The Home Health Aide Conference is not included in the one- or two-day registration packets, but must be purchased separately. During the noon hour, the home health aides will join other conference participants to attend the luncheon workshop L2.

8:30 - 9:30 a.m.

Hoarding Coalitions 101

Hoarding is a mental and public health problem affecting individuals, families, and the community. Reports of hoarding behavior seem to be increasing steadily and compromise quality of life. This session will define hoarding and identify causes, symptoms and treatment strategies. **Krista Lovette, BA, MHR Program Manager, Sedgwick County Department on Aging, Wichita, KS**

9:45 - 10:45 a.m.

Four Senses to Wound Care

Learn how your eyes, nose, ears and touch can determine the nurse's next move in wound care and how you can be the wound care nurse's right hand man/lady. **Roxann Schooley, Account Executive, Clock Medical Supply, Winfield, KS**

1:45 - 2:45 p.m.

Understanding Alzheimer's and Dementia

In the United States alone, more than 5 million individuals are living with Alzheimer's and 16 million are serving as their unpaid caregivers. The disease is a global crisis that impacts numerous families right here in our communities. However, no one has to face this disease alone or without information. The Alzheimer's Association® has created an education program covering the basics of Alzheimer's and dementia to provide a general overview of the disease. **Breana Tucker, LMSW, Program Director, Alzheimer's Association Central and Western Kansas Chapter, Wichita, KS**

3:00 - 4:00 p.m.

Personal and Road Safety

We will cover some of the basic driving laws and how they apply to personal safety. We will also cover general personal safety precautions and considerations for conducting home visits. **Sandy R. Mackey, Community Policing Officer, City of Wichita, Wichita, KS**

Everyone needs a
trusted advisor.
Who's yours?

BKD
CPAs & Advisors

bkd.com | @bkdltp

(paid advertisement)

REGISTRATION INFORMATION

Ticket Pricing	Early Bird Member Price (by Aug 20)	Member Price after August 20	Non-Member Price
Pre-Conference, Tuesday, September 18 (3.2 CNE contact hours)	\$55	\$65	\$130
Wednesday Only, September 19 3 workshop sessions, lunch included (5.6—6.4 CNE contact hours)	\$160	\$185	\$370
Thursday Only, September 20 3 workshop sessions, lunch included (5.8 CNE contact hours)	\$160	\$185	\$370
2-Day Packet, September 19-20 6 workshop sessions, lunch included (11.4—12.2 CNE contact hours)	\$240	\$270	\$540
HH Aide Conference, Thursday, September 20 5 inservice credit hours, lunch included	\$90	\$100	\$200

Multiple Registrations from Same Agency

In order to receive only one invoice for your agency, please use the "ADD GUEST" option online, being certain to complete the "Ticket Option," "Registrant Information" and "Workshop Selection" portions of the online registration form for each registrant.

Splitting Registrations

One- and two-day registration packets may be split among multiple employees within your agency. When completing the online registration, select your ticket option with the first registrant, then choose to "ADD GUEST" and complete both the "Registrant Information" and "Workshop Selection" portions of the online registration form for the second registrant (skipping the ticket portion).

Workshop Selection Required

Due to limited workshop classroom space, we require that each attendee select the specific workshop(s) he/she plans to attend. Registrations will be accepted on a first-come basis. Remember, midday workshops with luncheons are included in the price of each day's registration, but you must indicate your plans to attend with your online registration.

Cancellations

Refunds, less a \$25 processing fee, are available for cancellations received by September 11. No refunds will be given for cancellations received after September 11. No-shows will be held responsible for payment.

[CLICK HERE](#) to register. Before you begin, make sure you have all information on each attendee—including workshop choices and home address and license number for nurses (required by Board of Nursing).

Registration Deadline: Tuesday, September 4, 2018

CONFIRMATION/ INVOICE:

Letter of confirmation with map link and an invoice will automatically be generated once you confirm your online registration. Credit cards may be accepted by special request.

TRANSFERRING REGISTRATIONS:

If necessary, registrations may be transferred to others within your agency. Change requests should be sent by email to kada@kshomecare.org. Replacements and transfers made after September 4 or at the Annual Conference will be required to complete a special form at the registration desk.

MONITORS:

Monitors are needed to assist with the sign-in/certificate distribution process for each workshop. Please indicate on your registration if you are willing to help with a workshop for which you have registered to attend.

PROGRAM CONTENT:

KHCHA greatly appreciates the time and effort on the part of our speakers and vendors in providing information for our attendees. The Kansas Home Care & Hospice Association feels an obligation to present the widest possible viewpoints represented in the home care and hospice arena. However, the participation of any speaker/vendor/product in our presentations does not constitute an endorsement by this association. As always, participants are advised to exercise diligence and/or seek further counsel in making any decisions that affect their business or the quality of services provided.



*Want to attend at the member rate,
but not yet a KHCHA member?
Visit www.kshomecare.org for your
membership application and **join today!***

You're Invited

to the
Kansas Home Care & Hospice Association
2018 Annual Conference
September 18-20, 2018
Wichita, Kansas

A decorative graphic consisting of several overlapping, wavy bands of color: orange, yellow, green, and blue. The bands are layered, with the orange band at the top, followed by yellow, green, and blue at the bottom. A white circle is positioned in the center of the graphic, containing the text "INFORM Inspire INVIGORATE" in a bold, sans-serif font. "INFORM" is in blue, "Inspire" is in black, and "INVIGORATE" is in orange.

INFORM
Inspire
INVIGORATE

Register **by August 20** for an early bird discount.